



Silver Sands Holiday Park

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TERMS AND CONDITIONS

1. Booking and Payment

- Bookings for holidays are accepted from Families and Couples ONLY. Bookings for holiday home can only be accepted from persons over 21 years of age. By paying the deposit, you acknowledge that you agree to the Terms and Conditions on behalf of the total party intending to occupy the holiday home or emplacement.
- Reservations by phone will be held as provisional bookings for 5 working days or until a non-refundable deposit of one-third of the holiday cost for holiday home or £40 per week or part week for touring/camping is received.
- Deposits/Balance of payment may be made by cheques (payable to **Silver Sands Holiday Park**) or by card over the phone or online transfer (phone for details).
- The Balance is due 6 weeks before arrival. No reminder will be sent and we reserve the right to cancel the booking if the balance is not paid by the due date.

2. Cancellation

- All cancellations must be notified in writing by recorded delivery post, at least 7 days prior to your arrival.
- Deposits on cancelled bookings are not refundable.
- You are liable for the full balance outstanding should we be unable to re-let the holiday home/emplacement if you fail to notify us 7 days prior to your arrival. Therefore, cancellation insurance is strongly recommended.
- No refund will be given if you decide to cut your holiday short.

3. Liabilities

- If for any reason beyond our control, for example fire damage, the holiday home/emplacement is not available on the date booked, all monies will be refunded in full and we will not be liable for any further claims.

4. Arrival and Departure

- The accommodation will be available for occupancy from 3PM to 6PM on the day of arrival and should be vacated by 10AM on the day of departure. Phone for late arrival.

5. Responsibilities

- You are responsible for the holiday home during your stay and it should be left in a clean and tidy condition at the end of your holiday. All furniture & equipments in or on the holiday home should be left in the same state as at the commencement of the holiday. Any damage or breakages will be charged and must be reported to the proprietors prior to departure. No attempt should be made to repair or replace items.
- Under no circumstances should the soft furniture be moved to outside of the holiday home.
- This is a family park. The proprietors reserve the right to cancel any booking, refuse admission or terminate the occupation of any accommodation without compensation when in their opinion, any of the conditions of booking or park rules are not observed or when the conduct of any visitor is considered unacceptable or unreasonable.
- Dogs must be kept on a lead at all times whilst on the park and exercised in the designated area or off the park. They must NOT be left unattended at any time in any accommodation or vehicle and must be kept off the seats and beds in the Holiday Homes. We reserve the right to remove the pets if we consider this condition has been breached. Owners must "poop-a-scoop" and deposit in the refuse bins.
- Cycling around the Park is not allowed, in the interest of safety of all and enjoyment of others.
- One car only may be parked on an emplacement or next to a holiday home. The proprietors reserve the right to refuse access in extreme cases.
- The proprietors reserve the right to reasonable access of the property at any time for emergency maintenance etc.

We look forward to extending a warm welcome to you